Overview
How-To Center
Register Your Product
Product FAQs
Warranty Information
Contact Us
My Kwikset

WARRANTY INFORMATION

Kwikset products are backed by one of the most comprehensive warranty programs available. You can feel confident that with the purchase of Kwikset you have selected the best quality product, backed by the best customer service available.

This product comes with a lifetime mechanical and finish warranty to the original residential user of Kwikset against defects in material and workmanship as long as the original user occupies the residential premises upon which the product was originally installed. One year electronic warranty. This warranty DOES NOT COVER scratches; abrasions; deterioration due to the use of paints, solvents or other chemicals; abuse; misuse; or product(s) used in commercial applications. Upon return of a defective product to Kwikset Corporation, Kwikset may repair or replace the product or refund the purchase price. Kwikset is not liable for incidental or consequential damages. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from state to state.

If a mechanical or finish defect occurs, please call 1-800-327-LOCK (5625) in the U.S. and Canada or return it to Kwikset Corporation, Consumer Services, 19701 Da Vinci, Lake Forest, CA 92610. For customers outside of the U.S. and Canada, claims under this warranty must be made only to either the place of purchase or to the listed importer.

Kevo

Your Kwikset Kevo products are backed by one of the most comprehensive warranty programs available. You can feel confident that with the purchase of Kwikset you have selected the best quality product, backed by the best customer service available. Your Kwikset Kevo deadbolt product comes with a lifetime mechanical and finish warranty along with a 1 year electronic warranty to the original residential user of the product against defects in material and workmanship as long as the original user occupies the residential premises upon which the product was originally installed. This warranty does not cover scratches, abrasions, deterioration due to the use of paints, solvents or other chemicals, abuse, misuse, or product used in commercial applications. The Kwikset Kevo fob product includes a 1 year electronic warranty. Upon return of a defective product to Kwikset Corporation, Kwikset may repair or replace the product with a new or refurbished product at Kwikset's sole discretion. Any product that has been repaired or replaced under this limited warranty will have a warranty coverage for the longer of ninety (90) days or the remaining original warranty period. Kwikset is not liable for incidental or consequential damages. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from state to state.

If any of your Kwikset Kevo products require warranty support, please call us at 1-800-327-LOCK (5625) in the U.S. and Canada. For customers outside of the U.S. and Canada, claims under this warranty must be made only to either the place of purchase or to the listed importer.

Consumer Services 19701 Da Vinci Lake Forest, CA 92610 1-800-327-LOCK